

Refer to Achieve with confidence



Proudly providing specialist
& complex disability support
services for over 70 years.

achieve
australia



While many providers are moving out of complex support, Achieve is continuing to invest in supporting people with complex needs and is seen as a leader in this field.

We have many happy people in our services. Our clients, their families and those who refer people to us praise how carefully we tailor each person's experience. We are excited to tell you about what it means to refer to us...with confidence.

Why choose Achieve?

We are a provider of choice in complex and clinical support

Achieve delivers highly specialised, quality services for people with disability who have complex needs. Most people we support are in Supported Independent Living (SIL), while others are supported in centre-based community participation and drop-in support, supported employment, and respite services.

Most clients have intellectual disability, and high clinical and/or behavioural support needs. We have an integrated multidisciplinary approach that combines clinical, health, social and disability support delivered by a committed team.

Achieve's accommodation services offer a mix of registered nursing and support worker models. These include on-site active overnight supports, psychosocial supports and high physical supports that are tailored to suit a wide range of needs.

Many people require a range of supports including high intensity personal activities. These include complex bowel care, enteral feeding and management, tracheostomy care, urinary catheter management, complex wound management, seizure management and dysphagia management.

We take a relationship driven collaborative approach

We work collaboratively with people, their families and circle of support to ensure they get the required tailored supports. This often originates through an introduction from a referrer, such as a support coordinator, hospital discharge team, specialist disability accommodation provider, general practitioner or other service provider.

We build relationships with everyone in the circle of support to ensure that the person receives the support they need to be well, have a home, choose a career, learn new skills, participate in their community and enjoy a full life.



We are experts in behaviour support plan implementation and trauma informed care

We have robust, organisation-wide behaviour support plan implementation guidelines. Achieve team members are trained in implementing individual behaviour support plans. We collaborate with specialist behaviour support providers to support the development of behaviour support plans and implement strategies in the plan that promote choice and control, quality of life, and safety.

We have clinical experts to train and guide our support team

Our Customer and Practice team includes a dedicated practice lead for behaviour support and an experienced clinical team of sector professionals. This team places people's needs at its centre and integrates client participation with organisational governance in the planning, decision-making and delivery of clinical supports.



We are trusted in complex transitions

Our robust evaluation and transition planning processes ensure positive transitions out of home, hospital, rehabilitation centres, and mental health services into our supports.

It can take days or weeks if the need is urgent, or longer if recruitment of team and training or socialisation is required; or a person's new living environment requires modifications to suit their needs.

We provide continuity of care throughout all of life's stages

Achieve prioritises and advocates for the people we support to have continuity of care according to their changing needs. We adapt to people's support needs throughout their life and can provide for additional support such as nursing, end of life and palliative care, to support ageing in place.

Our team's skillset

- Active overnight supports
- Behaviour support plan implementation
- Capacity building
- Community access
- Complex bowel care
- Complex wound care
- Daily life tasks
- Enteral feeding and management
- First aid
- Meal management
- Medication management
- Nursing and health supports
- Personal care
- Self-care assistance
- Severe dysphagia management
- Stoma management
- Subcutaneous injection
- Support with managing your budget
- Tracheostomy management
- Urinary catheter management
- Ventilator management

Find out more

See our checklist for referrers and read real life transition stories here:

www.achieveaustralia.org.au/referrals

NSW service locations

NSW

NORTHERN RIVERS

Casino

CENTRAL COAST

Kincumber

SYDNEY

Asquith

Balmain

Beecroft

Como

Condell Park

Denistone

Dundas

Dural

Eastwood

Epping

Greystanes

Guildford

Gymea

Haberfield

Illawong

Kellyville

Llandilo

Mortdale

Newington

North Ryde

Parramatta

Rydalmere

Ryde

Seven Hills

Stanhope Gardens

Summer Hill

Sutherland

Waitara

Wentworthville

Woollooware

Contact us

If you would like to know more or have a client in need of accommodation or other disability support services, please reach out.

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achieveaustralia.org.au

