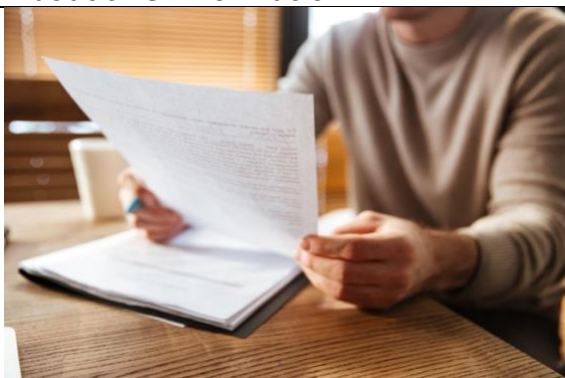


Easy Read (Mortdale and Condell Park transition update)

About this information



- This page tells you about a change.
- It says what will happen and who to contact.

What is changing



- From 22 September 2025, Achieve Australia will give you daily help at home.
- Hume Housing will keep looking after the houses.

Where you live







- 54A Boundary Road, Mortdale
- 88 Market Street, Condell Park

What stays the same for you



- You stay in the same home.
- Your funding plan stays the same.
- Routines that work well will stay the same.
- Health care that works well will stay the same.

What Achieve Australia is doing now	
	<ul style="list-style-type: none"> • Working with Hume Housing and Northcott to share information safely. • Learning about your needs, health plans and daily routines. • Asking current staff to apply to work with Achieve, so you may see familiar people
What will happen next	
	<ul style="list-style-type: none"> • We will tell you who the manager for your home is. • We will tell you what will happen and when. • Staff will finish training before the change.
What you need to do now	
	<ul style="list-style-type: none"> • You do not need to do anything now. • If we need a form, we will ask you and help you.
If you have questions	
	<ul style="list-style-type: none"> • You can ask a family member, guardian or support person to help.



- You can contact Achieve.

Cheryll
capostol@achieveaustralia.org.au
0437 683 498

Natalie
nduckworth@achieveaustralia.org.au
0400 601 930

- We will reply within one working day.

Our promise to you



- We will make the change step by step.
- We will keep you informed.
- We will listen to you.